Singapore is the

PERFECT HUB

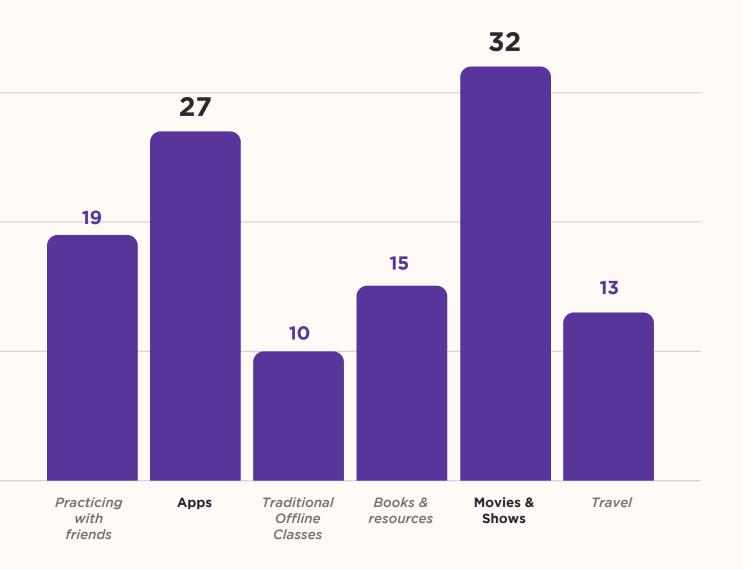
to pick up a new language

who wants to LEARN A NEW LANGUAGE?

61 out of 77 responses are interested or are currently learning a new language

learning a new language

They are looking to pick up languages through mediums such as:

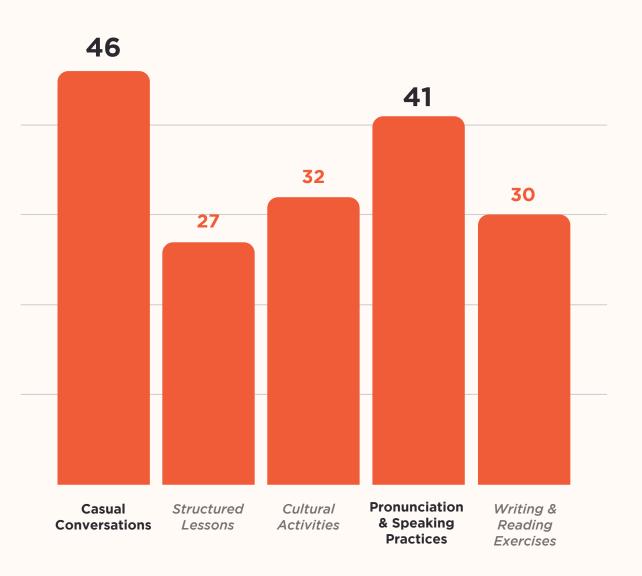


Media Forms

(Movies & TV Shows)

Applications

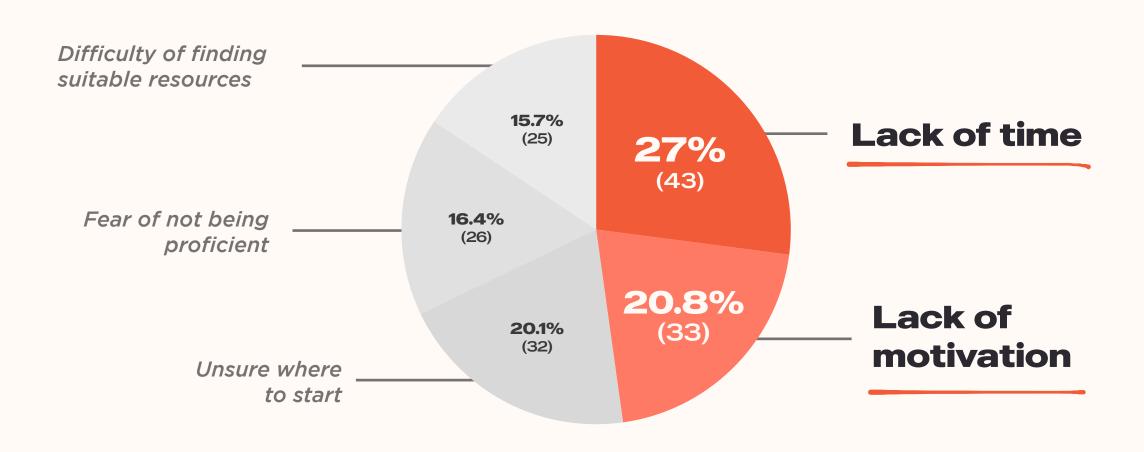
but prefer the learning to be done through



Casual Conversations

Pronunciation & Speaking Practice

Biggest challenge when committing to a new language





Ryan Oh

Student & Freelance Graphic Designer

- 24, Singaporean
- English, Chinese, very minimal Korean
- **♦** Undergraduate
- Enjoys watching K-dramas & anime

Pain Points

- Lack of time and motivation to start learning seriously
- Fear and intimidation when trying to speak a new language

Motivation

- Personal satisfaction from learning a new language
- Converse fluently when visiting to Korea and Japan

Core Needs

- 1. Less time-consuming way of learning
- 2. Judgement free conversational practice
- 3. More **engaging** learning experience

- Too expensive & time consuming
 - **Inflexible** lesson times
 - Can't dictate lesson curriculum
- Stressful **academic** and **group** setting
 - Lacks conversational practice

LANGUAGE SCHOOLS

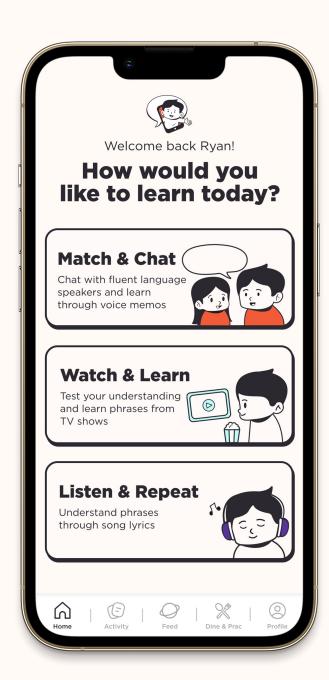
popular language app: DUOLINGO

- Content is **unrelatable** in everyday context
- Can't dictate lesson curriculum
- Lessons are rigid and repetitive which gets boring
- No human to guide users with their learning
- Lacks conversational practice

Ryan is looking for a quick & easy yet engaging way to pick up languages and wants a judgement-free zone to focus on improving his speaking capabilities.

Is there even such a service that can fulfill Ryan's needs?

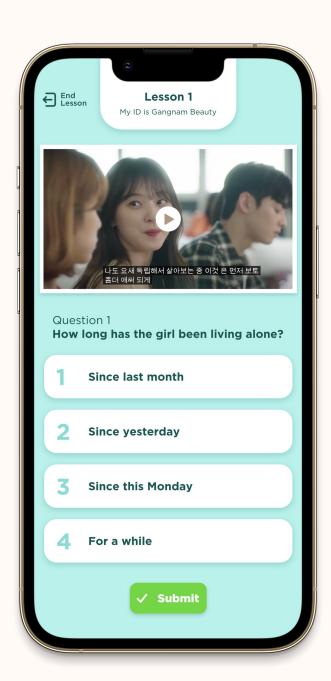




SAY IT PAL!

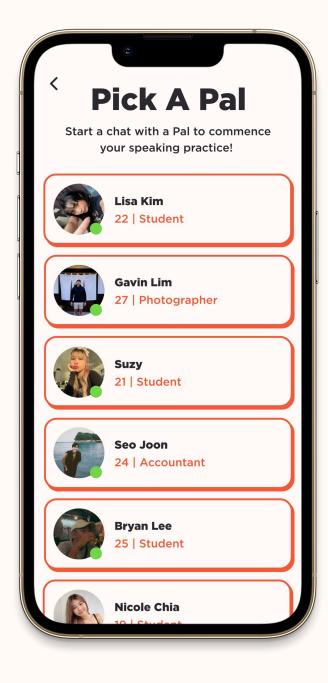
A unique language learning service

Learn through various media forms like...

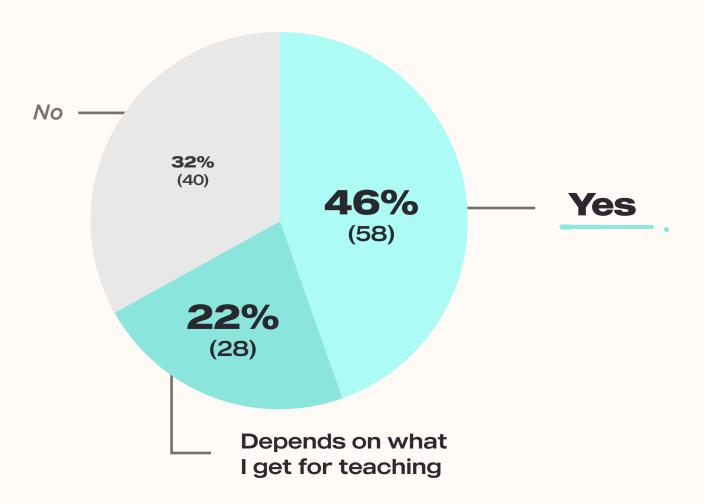


TV Show Clips & Music Lyrics

Practice with fluent speakers on the app



People **are interested** to share their language with others



It can be really funny and wholesome!

And it could interest them to want to know more!

and u can also find out some languages could be so similar LOL

Because my 2nd language A1 :) and I have pride in my culture and language.

if i enjoy the language and the student is very proactive to learn, i would teach

for fun ah actually..

why not

22%
(27)

Depends on what I get for teaching

While those who were on the fence, might consider depending on what they get in return.

incentive bah.. not ez to just teach language ehy. time n effort

money! or just food

And some who voted 'no' expressed concerns with their capabilities

later teach wrong they also gone

feel like i not qualified enough to teach sia LOL

i got no patience

No bcuz i dont trust myself to teach accurately lololololol



45%



Suzy Lee

Student

- 21, South Korean living in Singapore
- Undergraduate
- English and Korean
- Dancing and Singing

Pain Points

- Lack of confidence in her teaching abilities
- Fears she's losing touch with her roots
- Views teaching as high commitment

Motivation

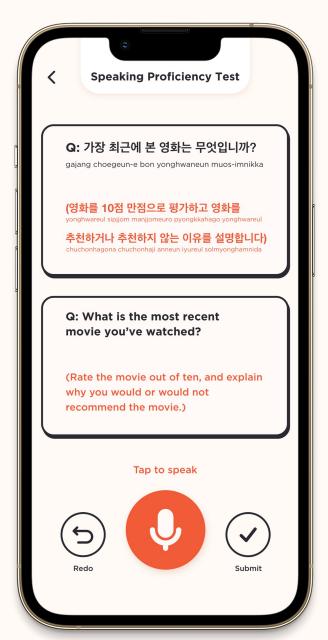
- Finds joy in teaching others
- Curious about the teaching experience
- Proud of her culture and wants to connect with people who are also interested in it

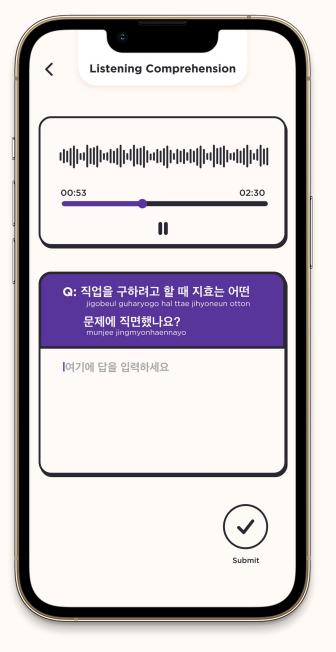
Core Needs

- 1. A beginner friendly platform to start teaching
- 2. Convenient way to conduct lessons
- 3. Get back in touch with her roots

Proficiency Test

to verify the teacher's language capabilities

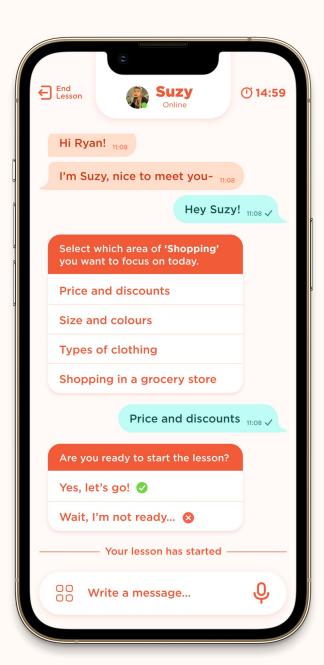


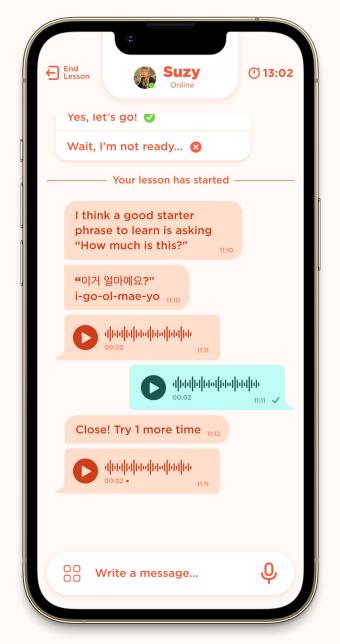


Private Chatroom

with your Pals!

Use voice memos to practice speaking

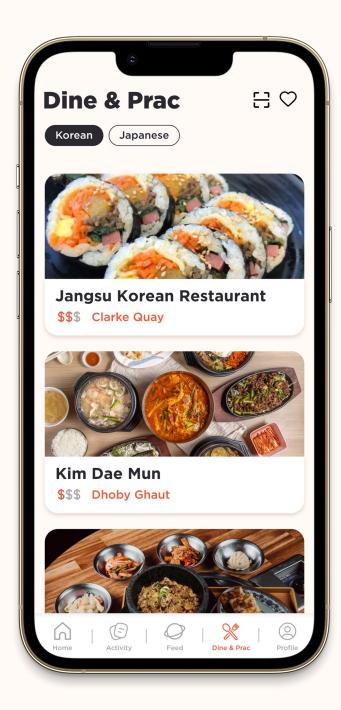






Learning Tracker

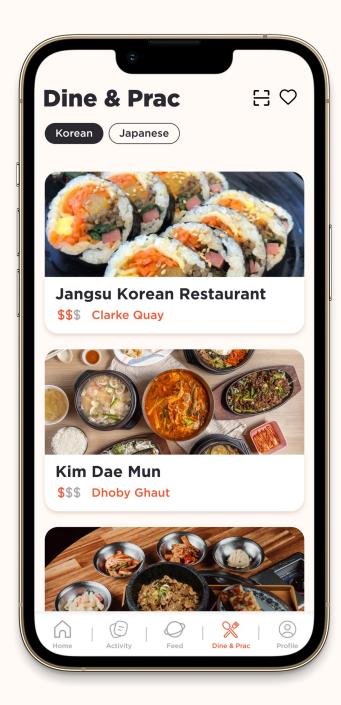
to log your progress, review past lessons and keep you on track with recommended topics



Dine & Prac:

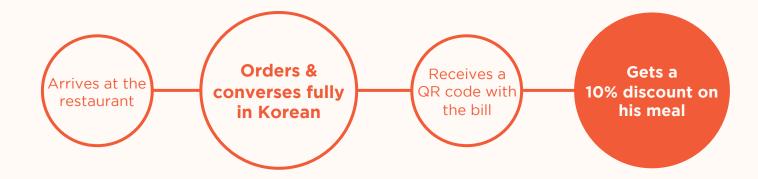
Visit our partner restaurants

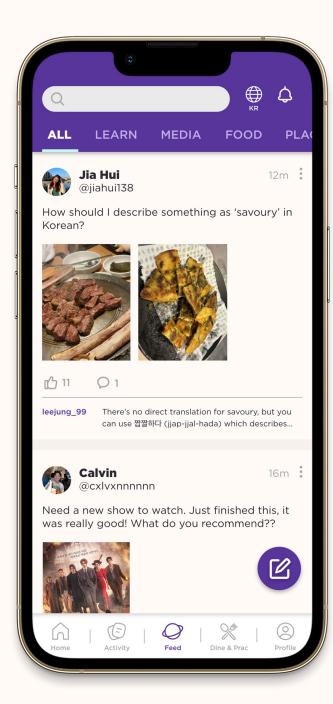
to practice speaking like a native



Dine & Prac:

Customer Journey





Social interaction feeds

to share any language related content with the community

Free Plan

Premium Plan

Match & Chat sessions





Unlimited lessons





3 Match & Chat | 1 Watch & Learn | 1 Listen & Repeat

Scheduled Practices





Only chat with Pals who are online at that moment

Dining Practices

















Gets teaching experience



Discounts at restaurants as a reward for teaching



Makes new friends

